

REPORT ON ENGLISH COMMUNICATION AND IT SERVICE (Customer Service)

Title: Certificate Course on English language for the Students of Serampore Girls College

Organizer: Anudip Foundation

- Objectives:**
1. Develop an identity and improve their self-esteem.
 2. Boost Self-confidence.
 3. Enhance and improve employability skills.
 4. Improve personal and professional effectiveness.
 5. Break communication barriers

Type of Activity: Certificate Course

Venue: SGC Premises - SB 24 and Computer Centre

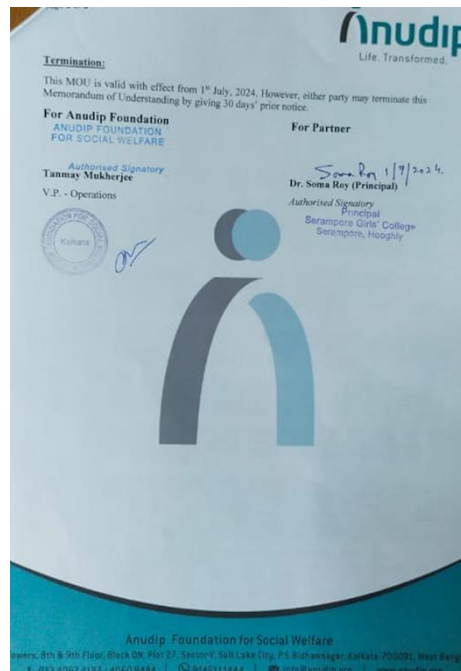
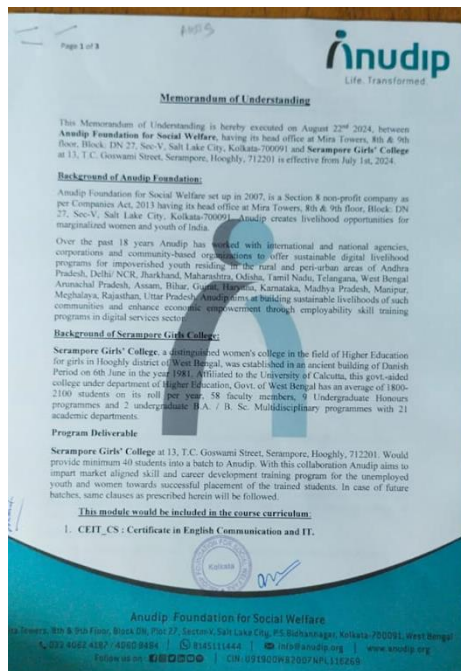
Date : 8th August 2024 to 16th September 2024

Time: 10.30 AM – 3.30 PM

Number of Attendees: 36 (Alumni of Serampore Girls College)

- Outcome:**
1. More than 80% of the candidates were recruited in leading private companies like (HDB Financial Services and Mpocket)
 2. Students enjoyed classroom and ICT trainings
 3. Students improved their communication skills and self confidence

PICTURES



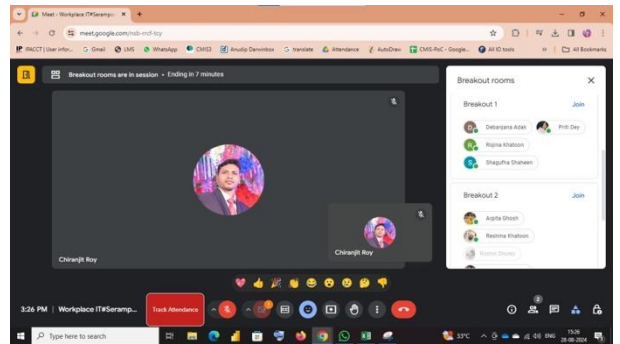
Memorandum of Understanding between Serampore Girls College and Anudip Foundation

Orientation Day:



Date: 8th August 2024, SB 24

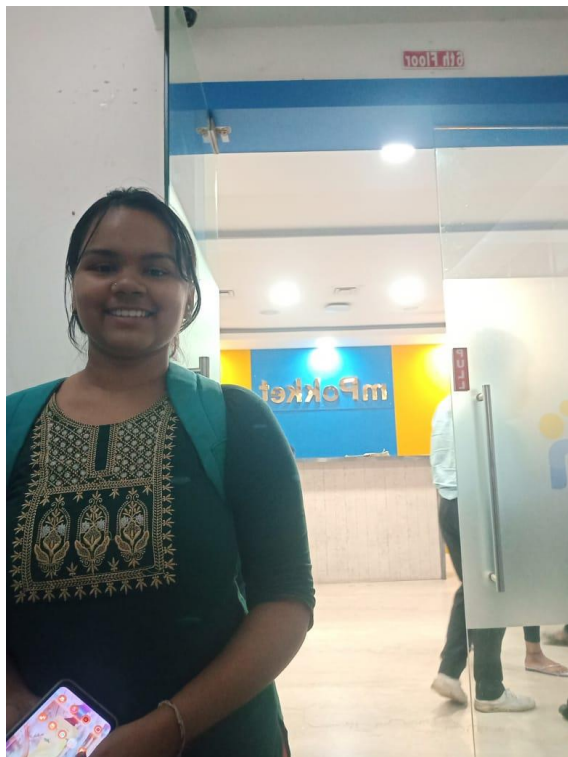
Classes Conducted by the Anudip Foundation Faculty (Offline and Online)



Candidates placed from Seerampore Girls College after taking training from Anudip Foundation for Social Welfare – Chandanagar Centre



Candidate Name – ROSHNI DHOLEY
Company Name – HDB Financial Services Pvt. Ltd
Designation – Senior Tele Caller
Salary – 12,800 pm. CTC
Date of Joining – 10.09.2024



Candidate Name – ARCHANA BHATTACHARJEE
Company Name – Mpocket
Designation – Digital customer Specialist (Email and Chat process)
Salary – 14,208 pm.(in hand)
Date of Joining – 05.09.2024



Candidate Name – KOYEL BHAGAT
Company Name – Mpokket
Designation – Digital customer Specialist
(VKYC process)
Salary – 11,136 pm. (in hand)
Date of Joining – 05.09.2024



Candidate Name – PIYALI SAHA
Company Name – Mpokket
Designation – Digital customer Specialist
(Email and Chat process)
Salary – 14,208 pm. (in hand)
Date of Joining – 05.09.2024



Candidate Name – Priya Gupta

Company Name – Mpocket

Designation – Digital customer Specialist
(VKYC process)

Salary – 11,136 pm. (in hand)

Date of Joining – 05.09.2024

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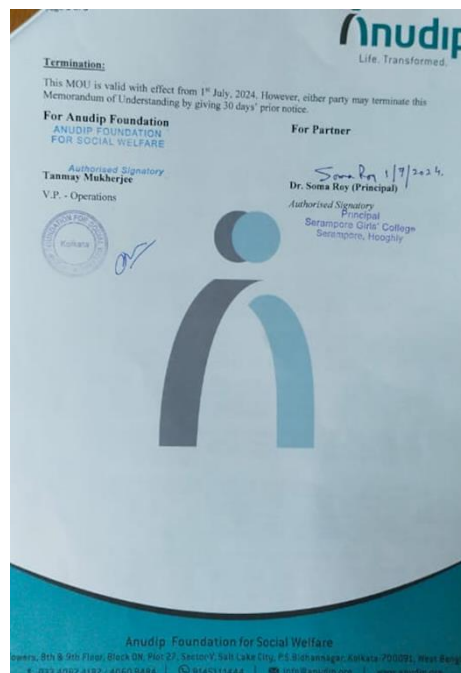
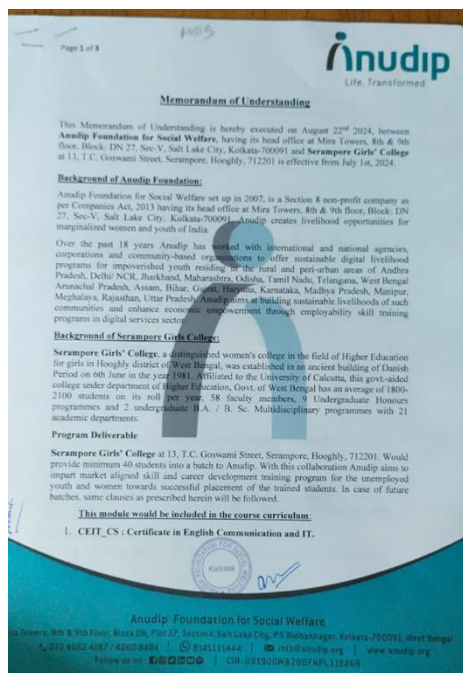
Date : 4th October 2024 to 20th December 2024

Time: 10.30 AM – 3.30 PM

Number of Attendees: 40 (Alumni of Serampore Girls College)

- Outcome:**
1. More than 80% of the candidates were recruited in leading private companies like (HDB Financial Services and Mpocket)
 2. Students enjoyed classroom and ICT trainings
 3. Students improved their communication skills and self confidence

PICTURES



Memorandum of Understanding between Serampore Girls College and Anudip Foundation

Orientation Day:



Date: 4th October 2024, SB 24

Classes Conducted by the Anudip Foundation Faculty (Offline and Online)



Attendance Sheet of the Candidates

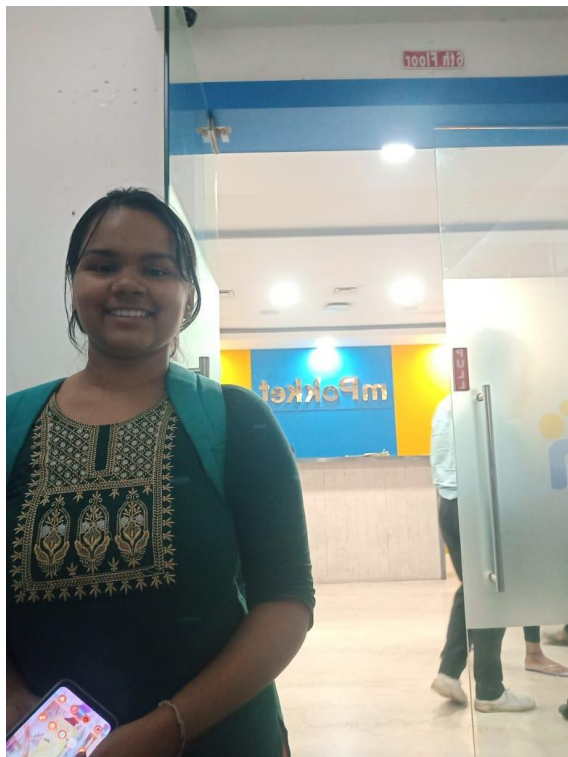


Batch Code	Student ID	Student Name	CMIS_Primary_email_id	Running Attendance%
ANP-C9711	AF0451402	Puja Ghosh	pg1980829@gmail.com	68.50%
ANP-C9711	AF0451419	Trisha Patra	patratrish26@gmail.com	99.87%
ANP-C9711	AF0451432	Rupsa Ghosh	rupsag534@gmail.com	75.50%
ANP-C9711	AF0451440	Afsana Parveen	afsanaparveen2565@gmail.com	98.95%
ANP-C9711	AF0451455	Shahnaz Parveen	pshahnaz856@gmail.com	99.87%
ANP-C9711	AF0451461	Pallabi Ghosh	pallabighosh889@gmail.com	89.82%
ANP-C9711	AF0451479	Riya Dhara	riyadhara944@gmail.com	89.29%
ANP-C9711	AF0451490	Debjani Paul	debjanipaul321@gmail.com	99.63%
ANP-C9711	AF0451504	Sania Israr	saniaisrar0@gmail.com	88.53%
ANP-C9711	AF0451512	Bitoussaba	bitoussaba6@gmail.com	20.26%
ANP-C9711	AF0451520	Laxmi Sharma	sharmalaxmi0756@gmail.com	63.55%
ANP-C9711	AF0451521	Sweta Kosta	swetakosta5@gmail.com	45.39%
ANP-C9711	AF0451534	Anamika Singh	anamikasingh19072002@gmail.com	98.21%
ANP-C9711	AF0451537	Naina Kumari Sah	nainasah06@gmail.com	48.29%
ANP-C9711	AF0451542	Arati Shaw	aratishaw901@gmail.com	86.11%
ANP-C9711	AF0451548	Isha Mahato	isha73779@gmail.com	96.76%
ANP-C9711	AF0451554	Nikki Kumari Pandey	nikkyp734@gmail.com	90.53%
ANP-C9711	AF0451565	Sanjana Choudhary	sanjanachoudhary903@gmail.com	98.18%
ANP-C9711	AF0451571	Riya Chowdhary	rc4110290@gmail.com	91.26%
ANP-C9711	AF0451536	Nishi Prasad	nishiprasad107@gmail.com	50.37%
ANP-C9711	AF0451578	Rukhsar Parveen	ruskarkhatoon@gmail.com	64.29%
ANP-C9711	AF0451603	Gayatri Oraon	gayatrioraon860@gmail.com	99.47%
ANP-C9711	AF0451609	TUMPA DAS	tdas63771@gmail.com	82.50%
ANP-C9711	AF0451626	Asia Parvin	asiaparvin242@gmail.com	93.00%
ANP-C9711	AF0451638	Anuska Das	anuska8584@gmail.com	99.87%
ANP-C9711	AF0451649	Pinki Das	pinkykumari5775457@gmail.com	68.03%
ANP-C9711	AF0451653	Sunita Kumari Yadav	sy5399325@gmail.com	83.13%
ANP-C9711	AF0451644	Priya Gupta	priyaguptacity1234@gmail.com	63.13%
ANP-C9711	AF0451958	Sneha Prasad	snehaprasad519@gmail.com	82.21%
ANP-C9711	AF0451963	PUJA RAY	pritamray099@gmail.com	17.37%
ANP-C9711	AF0451967	Pallabi Thakur	pallabithakur20@gmail.com	65.42%
ANP-C9711	AF0451970	Sangita Man	mansangita29@gmail.com	82.50%
ANP-C9711	AF0455115	Sneha Thakur	snehathakur70626@gmail.com	99.13%
ANP-C9711	AF0455734	Shahjahan Khatoon	shahjahankhatoon081820@gmail.com	93.29%

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